

2019 Commercial Kick-Off Webinar

Q&A Responses

1. Who is the outside contractor to evaluate the utility sponsored Energy Efficiency Programs?

TetraTech

2. If I'm a provider currently, do I need to fill out the application again?

Yes, you will need to submit a Program Application for every program year. If you already have a signed Umbrella Agreement in the prior program year, then you do not need to sign another Umbrella Agreement in the upcoming years.

3. Will the incentive calculation be same as that of the 2018 Program year?

Yes, the Lighting Incentives for 2019 are the same as that of the 2018. The TRM 6.0 has adjusted some of the Deemed Savings for some of the Building Types with some slight adjustment made to Run Hours and Coincidence Factor, which will affect the Savings calculation.

4. How do you know if the customer pays into the program again? What do we look for on the customer's bill?

For a qualifying Commercial Customer, they should pay into the EECRF Fund, which should be reflected in their electric bill from their Retail Electric Provider. The EECRF charge is part of the wires charge. Also, our EEPM system has a lookup tool that allows you to input the last 7 digits of the 17-digit customer ESID or you can enter the customer Meter Number. The lookup tool will confirm, if the customer qualifies for an Oncor commercial incentive in our program.

5. Can we start a job without inspection for ROB?

You must submit the project before you begin a project. All the information must be provided to the Program Manager for review and approval before you begin teardown.

6. How long does it take for the Program Manager to review the submitted project?

It usually takes around maximum of 1 - 2 days for the Program Manager to review the project.

7. Does the budget \$10.8M for 2019 Commercial Programs includes the \$2.5M Carry Over budget from the 2018 Commercial Programs?

Yes, the budget for 2019 Commercial Programs includes the approximate Carry Over budget of \$2.5M from the 2018 Commercial Programs.

8. Are the LED T8s eligible for incentives?

No, we do not pay for the tube LED's currently.

9. Are the T8 tube replacements eligible for incentives in the 2019 Program Year?

No, it is not eligible for incentive payments.

10. What will be the difference between adding the Lighting measures in E-file formats and directly into the project in EEPM?

In 2018, you used E-files to enter the measure information and then upload it in the project in EEPM.

In 2019, you must enter the measure information directly into the measure input screens in EEPM for your project.

11. Why the LED T8s are not eligible for incentive?

Due to safety issues, the LED T8s are not eligible for incentive payment.

12. How soon can we schedule a pre-inspection with you? How long does it take for our project to get approved after the pre-inspection process?

Once you submit a project, it will undergo desk review. Once approved, it will be sent to the inspectors to schedule an inspection. They usually get the inspection scheduled within 2 weeks. After pre-inspection, it is usually approved within 1-2 days.

13. Any change to sign lighting requirements (DLC certification) in case of no DLC category for sign lighting LED fixtures?

For 2019, you can use outdoor lighting DLC category, if you have photo sensors for dusk to dawn operation. If the sign is on a timer and not a photo cell, you need to use the new building type Less than Dusk to Dawn.

14. How do current Service Providers re-apply for the 2019 program?

The 2019 programs will open on 11th December 2018. If your company already has an approved Umbrella Contract, you can submit your applications for 2019 Basic and Custom Commercial programs from that date onwards. Also verify whether your insurance documents are valid.

15. My Company is already set up as a Service Provider, however I do not have a log-in ID and password for EEPM. Who do I contact for help with this?

Please contact the Help Desk @ 866-258-1874.

16. Can we watch the HVAC video again offline?

It will be made available after the webinar.

17. Are TLEDs still ineligible for incentives?

Yes. They are still ineligible for incentives.

18. For HVAC, are there custom incentives for Energy Management Systems (i.e. PACE Controls that control the speed of VFDs within a unit?)

You will need to submit an M&V for approval to our Custom Program.

19. Do you service Sharyland Utilities/Mission, TX?

Yes, Oncor has acquired Sharyland, Texas.

20. Are there incentives for HVAC and Refrigeration Controls?

Yes.

21. Is VFD now Deemed rebate? Or MV based?

It requires M&V under our custom program.

22. Does inoperable HVAC equipment that is less than the ROB age gets submitted as ER or ROB?

It needs to be submitted as ER.

23. Where in the EEPM portal do we confirm whether our insurance is valid or not?

Your insurance expiration dates are shown on your Home page, as you Sign in to the EEPM contractor portal.

24. Is the 20% incentive cap applied New Construction as well? If not, what is the cap for the New Construction?

The 20% incentive cap applies to all the Projects and Service Providers. There is no exception to the same. The New Construction does not have a separate budget.

25. For large scopes of work will there be an upload option?

In case of large scopes of work, you can follow the below steps.

- a) Download the Measure template available in the 'Add Measure' screen
- b) Add the necessary data to the downloaded measure template.
- c) Then copy (Ctrl + C) those applicable values from the Measure Template and paste (Ctrl + V) them directly into the measure grid in the system for that project.

Note: The cursor needs to be placed in the measure grid before pasting the data.

26. What are your suggestions to figure out the incentives to quote a job to a customer? Do we need to start a project and cancel it, if the customer does not want to continue the job?

You can create a new project to obtain the estimated incentive. You do not have to submit the project to obtain this estimated incentive, if you have entered all your measure data for the project correctly.

27. Will these slides be available?

Yes, it will be available on our website under Commercial Resources.

28. Do we need to create a project, if we are interested in an incentive estimate?

You can create a project in EEPM (but not submit the project) to determine the estimated incentive.

29. Are bill boards and Exterior internally illuminated signs eligible under sign lighting?

Exterior internally illuminated signs are eligible, but you will need to choose the appropriate outdoor lighting category in EEPM, if there is dusk to dawn operating hours or less than dusk to dawn.

30. Will EEPM give an incentive calculation without DLC codes?

Yes.

31. Where do we apply for the 2019 programs, as I can only see my 2018 Approved programs currently under 'My Applications'?

Once the 2019 Programs are open, you will be able to see the 2019 programs that you are eligible for under the 'Eligible Programs' in the Home page. You can then submit your application and participate in the program.

32. Will it not increase our input time, if we add the measure directly in to the system instead of E1 file?

We will provide additional Service Provider training on the use of the new system, which is intended to be a more efficient way to enter information.

33. Are demand response and other “smart grid” projects eligible?

We offer a Commercial Load Management Program that launches in early 2019. Information will be available at www.oncoreepm.com.